AVIDX
Help Guides
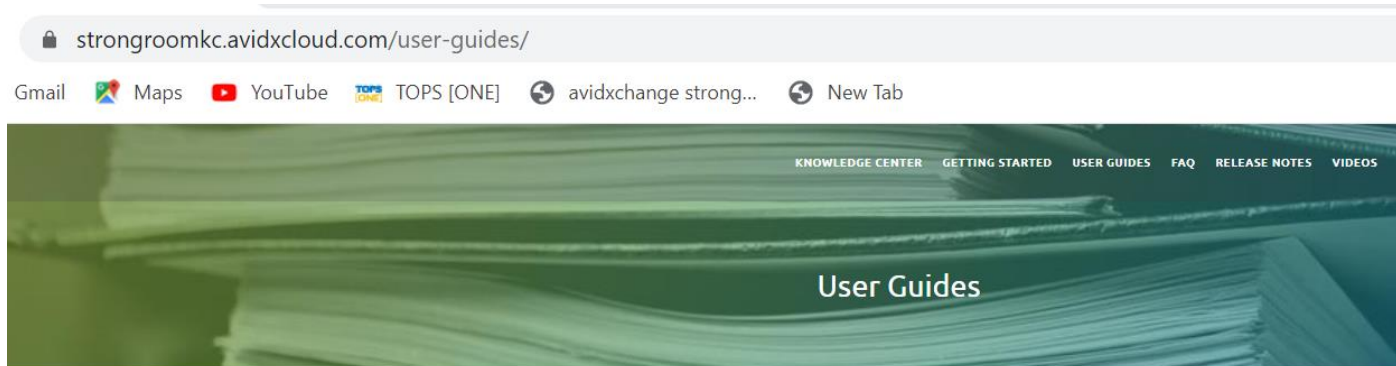
Author: Jeanne Massary

Date: April 3, 2020

There are User Guides and Help videos on the internet that are maintained by Avidx

They are located at : https://strongroomkc.avidxcloud.com/user-guides/

Examples of Videos on that site
https://strongroomkc.avidxcloud.com/user-guides/

Managing Import Status

- In this video we show you how to mark transactions downloaded and not downloaded to resolve integrations errors.

Payment Types Delivery Methods and Statuses

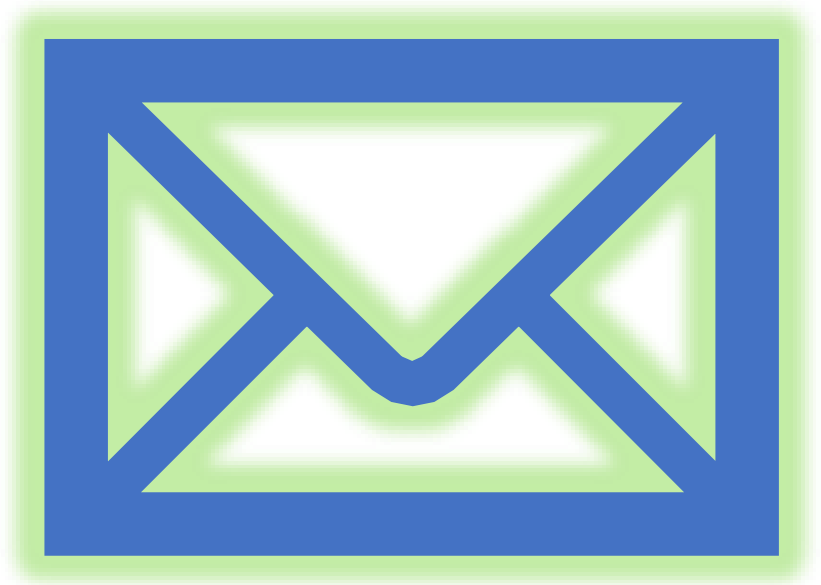- In this video we discuss searching for payments, payment methods, and timeline.

QR Uploads

- In this video we discuss the benefits of QR Uploads and how it works.

Searching and Reports

- In this video we show how to search for invoices and payments and how to stack criteria to refine your search results.

Void and Void & Reissue

- In this video we will discuss the process of how to handle voids, voids-reissues, and refunds in Strongroom.

Thanks for viewing

If you need more help contact the IT Help Desk
HelpDesk@accesspm.com